

# **Suicide Risk Project**

**San Francisco Bay Area  
Emergency Resources, Part 1**

**Emergency Departments**



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## A Message from Eli Merritt, M.D.

Let me begin by asking you for your collaboration in this important project. Our mental health system has become, in my opinion, a “non-system” of competing, profit-driven interests and fragmented services. The purpose of this directory and forthcoming directories is to aid health professionals and family members to successfully navigate our challenging system in the vital area of suicide risk.

It is my personal belief that our system does the worst job at its most important treatment functions: suicide risk and addiction. There are many problems specifically related suicide risk: too few doctors and therapists skilled at suicide risk assessment and management; too few acute and subacute facilities available for same-day evaluations and referrals; too few Intensive Outpatient Programs specializing in suicide risk, too many of the few with no openings; too few beds “in-network,” requiring patients to be shipped across the Bay for hospitalization; and too little education of clinicians and the public in how to intervene effectively with individuals at risk.

Nearly every mental health expert I’ve spoken to recently about acute psychiatry services in the Bay Area agrees that the system is in a state of crisis. “It’s grim,” said one acute care psychiatrist at St. Luke’s, alluding to how patients with suicide risk are treated and processed through the system. A CPMC inpatient doctor summed it up, “Need is skyrocketing while services are evaporating.”

These are the conditions that led me to launch the Suicide Risk Project. This volume presents you with the first of three directories: Emergency Departments. Still today, for better or for worse, Emergency Departments are our society’s point of entry for the care of individuals at “imminent risk” of suicide. As you will find in this volume, all departments are not created equal. Look for various associated services that distinguish them:

- \* Psychiatric Emergency Services (PES) units
- \* Direct admission to hospital’s *adult* inpatient psychiatric ward
- \* Direct admission to hospital’s *adolescent* inpatient psychiatric ward

Directory #2 will cover other Emergency Resources: Hotlines, mobile crisis services, crisis stabilization units, and inpatient beds. Look for Directory #2 in February.

## A Message from Eli Merritt, M.D.

Directory #3 will cover Treatment Programs and Advocacy Groups. Look for that directory in March.

If you know of suicide-related resources in your geographical area, please contact me. I would like to hear from you and to collaborate to make the directories as comprehensive and helpful as possible.

If you find this volume to be useful, please forward it widely to health professionals and family members of individuals at potential risk of suicide.

Happy Holidays.

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# San Francisco Emergency Departments

## Chinese Hospital

This emergency department is a full-service facility providing evaluations for patients of any age. On-site staff perform initial suicide risk assessments. When necessary, the San Francisco Mobile Crisis (adults) or San Francisco Child Crisis (children and adolescents) travels to the hospital to conduct in-depth mental health examinations. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

845 Jackson Street, 2nd Floor  
San Francisco, CA 94133  
(415) 982-2400 - Main  
(415) 677-2300 - Emergency  
(415) 677-2316 - Billing  
[www.chinesehospital-sf.org](http://www.chinesehospital-sf.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

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## CPMC Saint Luke's Campus

This emergency department is one of four within the CPMC hospital system in San Francisco. Patients in need of a suicide risk assessment receive an evaluation from an on-call psychiatrist during regular day hours and from emergency physicians during night hours. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

3555 Cesar Chavez Street  
San Francisco, CA 94110  
(415) 600-6000 - Main  
(415) 641-6625 - Emergency  
(415) 600-3298 - Billing  
[www.cpmc.org](http://www.cpmc.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## CPMC Davies Campus

This emergency department is one of four within the CPMC hospital system in San Francisco. Patients in need of a suicide risk assessment receive an evaluation from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

45 Castro Street  
San Francisco, CA 94114  
(415) 600-6000 - Main  
(415) 600-0600 - Emergency  
(415) 600-3298 - Billing  
[www.cpmc.org](http://www.cpmc.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## CPMC Pacific Campus

This emergency department is one of four within the CPMC hospital system in San Francisco. CPMC Pacific Campus is distinguished by its proximity to the single CPMC psychiatric inpatient unit, located across the street on Sacramento Street. Patients in need of a suicide risk assessment are seen by resident psychiatric physicians called to the ED from the hospital's inpatient psychiatric ward. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient ward or transferred to another psychiatric hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to Pacific Campus psychiatric ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to all patients released after evaluation.

### Contact

2333 Buchanan Street  
San Francisco, CA 94115  
(415) 600-6000 - Main  
(415) 600-3333 - Emergency  
(415) 600-3298 - Billing  
[www.cpmc.org](http://www.cpmc.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## CPMC Pediatric

This emergency department is a full-service pediatric facility providing evaluations for patients of any age. Adults requiring voluntarily or involuntarily inpatient hospitalization are either transferred to the CPMC Pacific Campus adult psychiatric ward or to another psychiatric hospital, depending upon availability of beds and acceptance or nonacceptance of the patient's insurance. Patients 17 years old and younger are not admitted to CPMC. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

3700 California Street  
San Francisco, CA 94118  
(415) 600-6000 - Main  
(415) 600-4444 - Emergency  
(415) 600-3298 - Billing  
[www.cpmc.org](http://www.cpmc.org)

### Services

- Adult, adolescent, and child evaluations
- Specialized child and adolescent emergency services

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente San Francisco

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment wait for an on-call psychiatric consult to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

4131 Geary Avenue  
San Francisco, CA 94118  
(415) 833-2000 - Main  
(415) 833-3300 - Emergency  
(415) 833-3300 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Saint Francis Memorial Hospital

This emergency department is a full-service facility with an on-call psychiatrist. Patients in need of a suicide risk assessment receive an evaluation from an emergency department physician in consultation with a psychiatrist. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient ward or transferred to another psychiatric hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years and younger are not admitted to the Saint Francis inpatient psychiatric ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to all patients released after evaluation.

### Contact

1150 Bush Street  
San Francisco, CA 94109  
(415) 353-6000 - Main  
(415) 353-6300 - Emergency  
(888) 488-7667 - Billing  
[www.saintfrancismemorial.org](http://www.saintfrancismemorial.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Saint Mary's Medical Center

This emergency department is a full-service facility with on-call psychiatric consults. It is affiliated with the sole inpatient child and adolescent psychiatric unit in San Francisco, the McAuley Institute. Patients in need of a suicide risk assessment receive an evaluation from an on-call psychiatrist during regular day hours and from emergency physicians during night hours. Adults requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger requiring hospitalization are either admitted to hospital's inpatient McAuley Institute or are transferred to another facility, depending upon availability of beds and acceptance or nonacceptance of the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

450 Stanyan Street  
San Francisco, CA 94117  
(415) 668 1000 - Main  
(415) 750-5700 - Emergency  
(415) 750-5705 - Billing  
[www.stmarysmedicalcenter.org](http://www.stmarysmedicalcenter.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adolescent inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## San Francisco General Hospital

This emergency department is full-service facility which serves as San Francisco's safety net hospital. Patients in need of a suicide risk assessment bypass the general emergency department for evaluation in a specialized onsite Psychiatric Emergency Services unit (PES). A psychiatrist evaluates all patients. Patients deemed to be at risk of suicide may remain in the PES until the crisis has passed or otherwise an appropriate disposition has been determined. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to hospital's inpatient psychiatric units or transferred to another hospital, depending upon age, availability of beds, and acceptance or non-acceptance of the patient's insurance. Patients 17 years old and younger are not admitted to San Francisco General. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The PES provides outpatient referrals for patients released after evaluation or after a holding period.

### Contact

1001 Potrero Avenue  
San Francisco, CA 94110  
(415) 206-8000 - Main  
(415) 206-8125 - Psych. Emergency  
(415) 206-8258 - Billing  
[www.ucsfhealth.org](http://www.ucsfhealth.org)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## UCSF Parnassus

This emergency department is a full-service facility with a specialized child and adolescent division for pediatric medical emergencies (Benioff ED). Pediatric psychiatric emergencies are evaluated on the adult side of the emergency department, where appropriate mental health rooms are accessible. Adults requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the nearby Langley Porter psychiatric hospital or transferred to another psychiatric hospital, depending upon availability of beds and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to Langley Porter. (Continued on next page.)

### Contact

505 Parnassus Avenue  
San Francisco, CA 94143  
(415) 479-9000 - Main  
(415) 353-1037 - Emergency  
(415) 353-1724 - Billing  
[www.ucsfhealth.org](http://www.ucsfhealth.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.



## UCSF Parnassus (Continued)

If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation. The Benioff Children's Emergency Department is scheduled to move to a new home at the Mission Bay Campus in February 2015.

### Contact

505 Parnassus Avenue  
San Francisco, CA 94143  
(415) 479-9000 - Main  
(415) 353-1037 - Emergency  
(415) 353-1724 - Billing  
[www.ucsfhealth.org](http://www.ucsfhealth.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## VA Medical Center San Francisco

This emergency department is a full-service facility for individuals with VA health benefits. Patients in need of a suicide risk assessment are seen by on-call resident physicians and other mental health professionals. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to hospital's inpatient Acute Psychiatric Unit or are transferred to another VA hospital, depending upon age and availability of beds. Patients 17 years old and younger are not admitted to the VA inpatient ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. Outpatient referrals are made to the San Francisco VA's Behavioral Health Access Center.

### Contact

4150 Clement Street  
San Francisco, CA 94121  
(415) 221-4810 - Main  
(415) 221-4810 - Emergency  
[www.sanfrancisco.va.gov](http://www.sanfrancisco.va.gov)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

VA health benefits only.

## East Bay Emergency Departments

### Alameda County Medical Center's Highland Hospital

This emergency department is a full-service facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

#### Contact

1411 East 31st Street  
Oakland, CA 94602  
(510) 437-4800 - Main  
(510) 437-4559 - Emergency  
(510) 437-4961 - Billing  
[www.highlandahs.org](http://www.highlandahs.org)

#### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

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### Alameda Hospital

This is a full-service emergency facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

#### Contact

2070 Clinton Avenue  
Alameda, CA 94501  
(510) 522-3700 - Main  
(510) 523-4357 - Emergency  
(510) 814-4007 - Billing  
[www.alamedaahs.org](http://www.alamedaahs.org)

#### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Contra Costa Regional Medical Center

This emergency department is a full-service facility with a specialized on-site Psychiatric Emergency Services unit (PES). Patients in need of a suicide risk assessment bypass the general emergency department. They proceed directly to the separate PES waiting room where a psychiatrist evaluates them. Patients deemed to be at risk of suicide may remain voluntarily or involuntarily in the PES for an unlimited amount of time. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient psychiatric unit or are transferred to another hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to Contra Costa Regional Medical Center. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The PES provides outpatient referrals for patients released after evaluation or after a holding period.

### Contact

2500 Alhambra Avenue  
Martinez, CA 94553  
(925) 370-5000 - Main  
(925) 646-2800 - Psych. Emergency  
(925) 957-7400 - Billing  
[www.cchealth.org/medicalcenter](http://www.cchealth.org/medicalcenter)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Doctors Medical Center San Pablo Campus

This emergency department is a full-service facility with an on-call psychiatric consult. Patients of all ages requiring inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward--usually Contra Costa Regional Medical Center. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

2000 Vale Road  
San Pablo, CA 94806  
(510) 970-5000 - Main  
(510) 970-5385 - Emergency  
(510) 970-5110 - Billing  
[www.doctorsmedicalcenter.org](http://www.doctorsmedicalcenter.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## John George Psychiatric Hospital

This psychiatric hospital is a full-service facility with a specialized onsite Psychiatric Emergency Services unit (PES). Patients in need of a suicide risk assessment receive an assessment from a psychiatrist on staff. Patients deemed to be at risk of suicide may remain voluntarily or involuntarily in the PES for an unlimited amount of time. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to hospital's inpatient unit or are transferred to another hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patient's insurance. Patients 17 years old and younger are not admitted to John George Psychiatric Hospital. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit, usually Willow Rock Center. The PES provides outpatient referrals for patients released after evaluation or after a holding period in the PES.

### Contact

2060 Fairmont Drive  
San Leandro, CA 94578  
(510) 346-1300 - Main  
(510) 346-1421 - Psych. Emergency  
(510) 895-7291 - Billing  
[www.johnmuirhealth.com](http://www.johnmuirhealth.com)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## John Muir Medical Center Concord

This emergency department is a full-service facility with on-site psychiatric professionals during regular business hours and on-call professionals after hours. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient ward or are transferred to another psychiatric hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to John Muir, Concord, psychiatric ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

2540 East Street  
Concord, CA 94520  
(925) 682-8200 - Main  
(925) 674-2333 - Emergency  
(925) 947-3336 - Billing  
[www.johnmuirhealth.com](http://www.johnmuirhealth.com)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## John Muir Medical Center Walnut Creek

This emergency department is a full-service facility with an on-call psychiatric consult. Patients of all ages requiring inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1601 Ygnacio Valley Road  
Walnut Creek, CA 94598  
(925) 939-3000 - Main  
(925) 939-5800 - Emergency  
(925) 947-3336 - Billing  
[www.johnmuirhealth.com](http://www.johnmuirhealth.com)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Antioch Medical Center

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an on-site psychiatric professional during regular business hours and an on-call professional after hours. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. (Continued on next page.)

### Contact

4501 Sand Creek Road  
Antioch, CA 94531  
(925) 813-6500 - Main  
(925) 813-6880 - Emergency  
(800) 201-2123 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Antioch Medical Center (Continued)

Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

4501 Sand Creek Road  
Antioch, CA 94531  
(925) 813-6500 - Main  
(925) 813-6880 - Emergency  
(800) 201-2123 - Billing  
www.kp.org

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Fremont Medical Center

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

39400 Paseo Padre Parkway  
Fremont, CA 94538  
(510) 248-3000 - Main  
(510) 248-7206 - Emergency  
(510) 248-3968 - Billing  
www.kp.org

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Oakland Medical Center

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are “in network” for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients’ insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

3779 Piedmont Avenue  
Oakland, CA 94611  
(510) 752-1000 - Main  
(510) 752-7667 - Emergency  
(800) 201-2123 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital’s adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Richmond Medical Center

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are “in network” for Kaiser members only. Patients in need of a suicide risk assessment wait for an on-call psychiatric consult to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. (Continued on next page.)

### Contact

901 Nevin Avenue  
Richmond, CA 94804  
(510) 307-1500 - Main  
(510) 307-1566 - Emergency  
(510) 307-3000 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Richmond Medical Center (Continued)

Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

901 Nevin Avenue  
Richmond, CA 94804  
(510) 307-1500 - Main  
(510) 307-1566 - Emergency  
(510) 307-3000 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente San Leandro Medical Center

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment wait for an on-call psychiatric consult to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

2500 Merced Street  
San Leandro, CA 94577  
(510) 454-1000 - Main  
(510) 454-4348 - Emergency  
(510) 454-7500 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.



## Kaiser Permanente Walnut Creek Medical Center

This emergency department is a full-service Kaiser Permanente facility which provides evaluations for patients of any age or insurance status. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1425 South Main Street  
Walnut Creek, CA 94596  
(925) 295-4070 - Main  
(925) 295-5100 - Emergency  
(925) 295-7655 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

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## Saint Rose Hospital

This emergency department is a full-service facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

27200 Calaroga Avenue  
Hayward, CA 94545  
(510) 264-4000 - Main  
(510) 264-4026 - Emergency  
(510) 264-4016 - Billing  
[www.strosehospital.org](http://www.strosehospital.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## San Leandro Hospital

This emergency department is a full-service facility with an on-call psychiatric consult. Patients of all ages requiring inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

13855 East 14th Street  
San Leandro, CA 94578  
(510) 357-6500 - Main  
(510) 667-4545 - Emergency  
(510) 297-5434 - Billing  
[www.sanleandroahs.org](http://www.sanleandroahs.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## San Ramon Regional Medical Center

This emergency department is a full-service facility with limited psychiatric staff. Patients in need of a suicide risk assessment receive an assessment from an emergency department physician. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

6001 Norris Canyon Road  
San Ramon, CA 94583  
(925) 275-9200 - Main  
(925) 275-8280 - Emergency  
(866) 904-6871 - Billing  
[www.sanramonmedctr.com](http://www.sanramonmedctr.com)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Sutter Health Alta Bates Summit Medical Center Alta Bates Campus

This emergency department is a full-service facility with an on-call psychiatric consult. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward--usually Sutter Alta Bates Summit Medical Center, Herrick Campus or John George Psychiatric Pavilion. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

2450 Ashby Street  
Berkeley, CA 94705  
(510) 204-4444 - Main  
(510) 204-1303 - Emergency  
(855) 398-1633 - Billing  
[www.altabatessummit.org](http://www.altabatessummit.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Sutter Health Alta Bates Summit Medical Center Alta Bates Campus

This is a full-service emergency facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward--usually to Sutter Alta Bates Summit Medical Center Herrick Campus or John George Psychiatric Pavilion--by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

350 Hawthorne Avenue  
Oakland, CA 94609  
(510) 655-4000 - Main  
(510) 869-6600 - Emergency  
(855) 398-1633 - Billing  
[www.altabatessummit.org](http://www.altabatessummit.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Sutter Health Eden Medical Center

This is a full-service emergency facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

20103 Lake Chabot Road  
Castro Valley, CA 94546  
(510) 727-2703 - Main  
(510) 727-3015 - Emergency  
(510) 727-3013 - Billing  
[www.altabatessummit.org](http://www.altabatessummit.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## UCSF Benioff Children's Hospital Oakland

This emergency department is a full-service facility with an on-call Behavioral Emergency Response Team trained in crisis intervention. Patients in need of a suicide risk assessment receive an assessment from the on-call response team. Patients of all ages requiring inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit--usually Willow Rock Psychiatric Health Facility. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

747 52nd Avenue  
Oakland, CA 94601  
(510) 428-3000 - Main  
(510) 428-3240 - Emergency  
(510) 428-4385 - Billing  
[www.childrenshospitaloakland.org](http://www.childrenshospitaloakland.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## ValleyCare Medical Center

This emergency department is a full-service facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward by the police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

5555 W. Las Positas Boulevard  
Pleasanton, CA 94588  
(925) 373-4023 - Main  
(925) 416-3418 - Emergency  
(925) 373-8057 - Billing  
[www.valleycare.com](http://www.valleycare.com)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Washington Hospital

This emergency department is a full-service facility with limited psychiatric staff. Patients in need of a suicide risk assessment receive an assessment from a crisis coordinator in the emergency department. On the off-hours when there is no crisis coordinator on staff, the local police are called to do a suicide risk assessment. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

2000 Mowry Avenue  
Fremont, CA 94538  
(510) 797-1111 - Main  
(510) 791-3430 - Emergency  
(510) 791-3448 - Billing  
[www.whhs.com](http://www.whhs.com)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## North Bay Emergency Departments

### Healdsburg District Hospital

This emergency department is a full-service facility with an on-call psychiatric consult. Patients of all ages requiring inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

#### Contact

1375 University Street  
Healdsburg, CA 95448  
(707) 431-6500 - Main  
(707) 431-6300 - Emergency  
(707) 431-6510 - Billing  
[www.healdsburgdistricthospital.org](http://www.healdsburgdistricthospital.org)

#### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

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### Kaiser Permanente San Rafael Medical Center

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment wait for an on-call psychiatric consult to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. (Continued on next page.)

#### Contact

99 Montecillo Road  
San Rafael, CA 94903  
(415) 444-2000 - Main  
(415) 444-2400 - Emergency  
(415) 444-2100 - Billing  
[www.kp.org](http://www.kp.org)

#### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente San Rafael Medical Center (Continued)

Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

99 Montecillo Road  
San Rafael, CA 94903  
(415) 444-2000 - Main  
(415) 444-2400 - Emergency  
(415) 444-2100 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Vacaville Medical Center

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1 Quality Drive  
Vacaville, CA 95688  
(707) 624-4000 - Main  
(707) 624-1160 - Emergency  
(707) 624-1028 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Vallejo Medical Center

This emergency department is a full-service Kaiser Permanente facility providing evaluations for patients of any age or insurance status. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

975 Sereno Drive  
Vallejo, CA 94590  
(707) 651-1000 - Main  
(707) 651 4910 - Emergency  
(707) 651-2854 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Marin General Hospital

This emergency department is a full-service facility with a specialized on-site Psychiatric Emergency Services unit (PES). Patients in need of a suicide risk assessment bypass the general emergency department. They proceed directly to the separate PES waiting room where a psychiatrist evaluates all patients. Patients deemed to be at risk of suicide may remain voluntarily or involuntarily in the PES for an unlimited amount of time. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient psychiatric unit or are transferred to another hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. (Continued on next page.)

### Contact

250 Bon Air Road  
Greenbrae, CA 94904  
(415) 925-7000 - Main  
(415) 499-6666 - Psych. Emergency  
(415) 925-7070 - Billing  
[www.maringeneral.org](http://www.maringeneral.org)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.



## Marin General Hospital (Continued)

Patients 17 years old and younger are not admitted to Marin General Hospital's PES or its inpatient ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The PES provides outpatient referrals for patients released after evaluation or after a holding period.

### Contact

250 Bon Air Road  
Greenbrae, CA 94904  
(415) 925-7000 - Main  
(415) 499-6666 - Psych. Emergency  
(415) 925-7070 - Billing  
[www.maringeneral.org](http://www.maringeneral.org)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## North Bay Medical Center

This is a full-service emergency facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for Exodus Recovery Mobile Crisis to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward, usually the Exodus Solano Crisis Stabilization Unit. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1200 B Gale Wilson Boulevard  
Fairfield, CA 94533  
(707) 646-5000 - Main  
(707) 646-5800 - Emergency  
(707) 646-3400 - Billing  
[www.northbay.org](http://www.northbay.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## North Bay Vacavalle Hospital

This emergency department is a full-service facility with an on-call psychiatric consult. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient ward or are transferred to another psychiatric hospital, depending upon age, availability of beds, and acceptance or non-acceptance of the patients' insurance. Patients 17 years old and younger are not admitted to North Bay Vacavalle Hospital's psychiatric ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1000 Nut Tree Road  
Vacaville, CA 95687  
(707) 624-7000 - Main  
(707) 624-7800 - Emergency  
(707) 646-3400 - Billing  
[www.northbay.org](http://www.northbay.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Novato Community Hospital

This is a full-service emergency facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward--usually Marin General Hospital--by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

180 Rowland Way  
Novato, CA 94995  
(415) 209-1300 - Main  
(415) 209 1350 - Emergency  
(855) 398 1633 - Billing  
[www.novatocommunity.org](http://www.novatocommunity.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Petaluma Valley Hospital

This is a full-service emergency facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. The police must wait for a psychiatric consult to arrive at the hospital from Santa Rosa to determine whether or not hospitalization is appropriate. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

400 N. McDowell Boulevard  
Petaluma, CA 94954  
(707) 778-1111 - Main  
(707) 778-2634 - Emergency  
(707) 525-5228 - Billing  
[www.stjoesonoma.org](http://www.stjoesonoma.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Queen of the Valley Medical Center

This is a full-service emergency facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward--usually Marin General Hospital--by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1000 Trancas Street  
Napa, CA 94558  
(707) 252-4411 - Main  
(707) 257-4014 - Emergency  
(707) 257-4095 - Billing  
[www.thequeen.org](http://www.thequeen.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Saint Helena Hospital

This emergency department is a full-service facility with on-site psychiatric consults. Patients in need of a suicide risk assessment are seen by mental health professionals called down from the hospital's inpatient psychiatric ward. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient ward or are transferred to another psychiatric hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to Saint Helena's psychiatric ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides referrals to patients released after evaluation.

### Contact

10 Woodland Road  
 Saint Helena, CA 94574  
 (707) 963-3611 - Main  
 (707) 963-6425 - Emergency  
 (855) 551-8701 - Billing  
[www.adventisthealth.org/napa-valley](http://www.adventisthealth.org/napa-valley)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Santa Rosa Memorial Hospital

This emergency department is a full-service facility with an on-call psychiatric consult. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward by Sonoma Psychiatric Emergency's Mobile Crisis team. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1165 Montgomery Drive  
 Santa Rosa, CA 95405  
 (707) 546-3210 - Main  
 (707) 525-5207 - Emergency  
 (707) 525-5228 - Billing  
[www.stjoesonoma.org](http://www.stjoesonoma.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Sonoma Valley Hospital

This emergency department is a full-service facility with limited psychiatric staff. Patients in need of a suicide risk assessment receive an assessment from an emergency department physician or wait for a local police officer to arrive at the hospital. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward by the police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

347 Andrieux Street  
 Sonoma, CA 95476  
 (707) 935-5000 - Main  
 (707) 935-5105 - Emergency  
 (707) 935-5325 - Billing  
[www.svh.com](http://www.svh.com)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Sutter Solano Medical Center

This is a full-service emergency facility with limited psychiatric staff. Patients in need of a suicide risk assessment wait for a local police officer to arrive at the hospital. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to the nearest crisis stabilization unit by the local police. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

300 Hospital Drive  
 Vallejo, CA 94590  
 (707) 554-4444 - Main  
 (707) 554-5210 - Emergency  
 (800) 353-3369 - Billing  
[www.suttersolano.org](http://www.suttersolano.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Peninsula & South Bay Emergency Departments

### El Camino Hospital Los Gatos

This emergency department is a full-service facility with on-call psychiatric consults. Patients in need of a suicide risk assessment wait for an on-call mental health professional to arrive at the hospital. Patients of all ages requiring inpatient hospitalization are transferred to nearest appropriate inpatient psychiatric ward--usually El Camino Hospital, Mountain View--depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

#### Contact

815 Pollard Road  
Los Gatos, CA 95032  
(408) 378-6131 - Main  
(408) 866-4040 - Emergency  
(650) 940-7220 - Billing  
[www.elcaminohospital.org](http://www.elcaminohospital.org)

#### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

### El Camino Hospital Mountain View

This emergency department is a full-service facility with on-call psychiatric consults. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient ward or are transferred to another psychiatric hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to El Camino Hospital's psychiatric ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides referrals to patients released after evaluation.

#### Contact

2500 Grant Road  
Mountain View, CA 94040  
(650) 940-7000 - Main  
(650) 940-7055 - Emergency  
(650) 940-7220 - Billing  
[www.elcaminohospital.org](http://www.elcaminohospital.org)

#### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Good Samaritan Hospital

This emergency department is a full-service facility with on-site psychiatric professionals during regular business hours and on-call professionals after hours. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient ward or are transferred to another psychiatric hospital, depending upon age, availability of beds, and acceptance or non-acceptance of the patients' insurance. Patients 17 years old and younger are not admitted to Good Samaritan's psychiatric ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

2425 Samaritan Drive  
San Jose, CA 95124  
(408) 559-2011 - Main  
(408) 559-2552 - Emergency  
(800) 307-7631 - Billing  
[www.goodsamsanjose.org](http://www.goodsamsanjose.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Redwood City Medical Center

This emergency department is a full-service facility with an on-call psychiatric consult. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1100 Veterans Boulevard  
Redwood City, CA 94063  
(650) 299-2000 - Main  
(650) 299-2200 - Emergency  
(650) 299-3263 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente San Jose Medical Center

This emergency department is a full-service facility with limited psychiatric staff. Full hospital services are “in network” for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an emergency department physician. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients’ insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

250 Hospital Parkway  
San Jose, CA 95119  
(408) 972-3000 - Main  
(408) 972-6140 - Emergency  
(800) 201-2123 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente Santa Clara Medical Center

This emergency department is a full-service facility with onsite psychiatric consults. Full hospital services are “in network” for Kaiser members only. Patients in need of a suicide risk assessment are seen by mental health professionals called down from the hospital’s inpatient psychiatric ward. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital’s inpatient ward or are transferred to another psychiatric hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients’ insurance. Patients 17 years old and younger are not admitted to Santa Clara’s psychiatric ward. (Continued on next page.)

### Contact

700 Lawrence Expressway  
Santa Clara, CA 95051  
(408) 851-1000 - Main  
(408) 851-5300 - Emergency  
(408) 851-5950 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital’s adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.



## Kaiser Permanente Santa Clara Medical Center (Continued)

If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides referrals to patients released after evaluation.

### Contact

700 Lawrence Expressway  
Santa Clara, CA 95051  
(408) 851-1000 - Main  
(408) 851-5300 - Emergency  
(408) 851-5950 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Kaiser Permanente South San Francisco Medical Center

This emergency department is a full-service facility with limited psychiatric staff. Full hospital services are "in network" for Kaiser members only. Patients in need of a suicide risk assessment receive an assessment from an emergency department physician. Patients of all ages requiring voluntary or involuntary inpatient hospitalization are transferred to outside psychiatric wards--Kaiser members to Kaiser hospitals and non-Kaiser members to the nearest appropriate hospital. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Non-members of Kaiser may incur charges for transportation to an outside hospital that accepts the patients' insurance. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1200 El Camino Real  
South San Francisco, CA 94080  
(650) 742-2000 - Main  
(650) 742-2511 - Emergency  
(650) 742-2436 - Billing  
[www.kp.org](http://www.kp.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Mills Health Center

This emergency department is a full-service facility with a specialized on-site Psychiatric Emergency Services unit (PES). Patients in need of a suicide risk assessment bypass the general emergency department. They proceed directly to the separate PES waiting room where a psychiatrist evaluates all patients. Patients deemed to be at risk of suicide may remain voluntarily or involuntarily in the PES for an unlimited amount of time. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient psychiatric unit or are transferred to another hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to the Mills Health Center's PES or its inpatient ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The PES provides outpatient referrals for patients released after evaluation or after a holding period.

### Contact

600 Marine Boulevard  
Moss Beach, CA 94038  
(650) 696-5400 - Main  
(650) 696-5915 - Psych. Emergency  
(855) 398-1633 - Billing  
[www.mills-peninsula.org](http://www.mills-peninsula.org)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## O'Connor Hospital

This emergency department is a full-service facility with an on-call psychiatric consult. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

2015 Forest Avenue  
San Jose, CA 95128  
(408) 947-2500 - Main  
(408) 947-3999 - Emergency  
(866) 899 9626 - Billing  
[www.oconnor.dochs.org](http://www.oconnor.dochs.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Regional Medical Center of San Jose

This emergency department is a full-service facility with an on-call psychiatric consult. Patients in need of a suicide risk assessment receive an assessment from an on-call mental health professional. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward--usually San Jose Emergency Psychiatric Services. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. Depending on the availability of staff and resources, wait time to be transferred can be several hours. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

225 North Jackson Avenue  
San Jose, CA 95116  
(408) 259-5000 - Main  
(408) 259-5000 x2267 - Emergency  
(800) 307-7135 - Billing  
[www.regionalmedicalsantose.com](http://www.regionalmedicalsantose.com)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Saint Louise Regional Hospital

This emergency department is a full-service facility with an on-call psychiatric consult. Patients of all ages requiring inpatient hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

9400 No Name Uno  
Gilroy, CA 95020  
(408) 848-2000 - Main  
(408) 848 8680 - Emergency  
(866) 899-9626 - Billing  
[www.saintlouis.dochs.org](http://www.saintlouis.dochs.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## San Mateo Medical Center

This emergency department is a full-service facility with a specialized on-site Psychiatric Emergency Services unit (PES). Patients in need of a suicide risk assessment bypass the general emergency department. They proceed directly to the separate PES waiting room where a psychiatrist evaluates all patients. Patients deemed to be at risk of suicide may remain voluntarily or involuntarily in the PES for an unlimited amount of time. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to hospital's inpatient psychiatric unit or are transferred to another hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to San Mateo Medical Center's inpatient ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The PES provides outpatient referrals for patients released after evaluation or after a holding period.

### Contact

222 West 39th Avenue  
 San Mateo, CA 94403  
 (650) 573-2222 - Main  
 (650) 573-2662 - Psych. Emergency  
 (650) 573-2525 - Billing  
[www.sanmateomedicalcenter.org](http://www.sanmateomedicalcenter.org)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Santa Clara Valley Medical Center

This emergency department is a full-service facility with a specialized Emergency Psychiatric Services unit (PES) offsite in a connected Mental Health Urgent Care. Patients in need of a suicide risk assessment receive an assessment from a mental health professional in the emergency department. They proceed to the separate Mental Health Urgent Care where a psychiatrist evaluates all patients. Patients deemed to be at risk of suicide may remain voluntarily or involuntarily in the PES for an unlimited amount of time. (Continued on next page.)

### Contact

751 South Bascom Avenue  
 San Jose, CA 95128  
 (408) 885-5000 - Main  
 (408) 885-6100 - Psych. Emergency  
 (408) 885-7470 Billing  
[www.scvmc.org](http://www.scvmc.org)

### Services

- Adult, adolescent, and child evaluations
- Emergency Psychiatric Services (EPS)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Santa Clara Valley Medical Center (Continued)

Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to urgent care's inpatient psychiatric unit or are transferred to another hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to Mental Health Urgent Care San Jose's inpatient ward. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The EPS provides outpatient referrals for patients released after evaluation or after a holding period.

### Contact

751 South Bascom Avenue  
San Jose, CA 95128  
(408) 885-5000 - Main  
(408) 885-6100 - Psych. Emergency  
(408) 885-7470 Billing  
[www.scvmc.org](http://www.scvmc.org)

### Services

- Adult, adolescent, and child evaluations
- Emergency Psychiatric Services (EPS)
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Sequoia Hospital

This emergency department is a full-service facility with an on-call psychiatric consult. Patients in need of a suicide risk assessment wait for an on-call mental health professional to arrive at the hospital. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

170 Alameda de las Pulgas  
Redwood City, CA 94062  
(650) 369-5811 - Main  
(650) 367-5542 - Emergency  
(888) 488-7667 - Billing  
[www.sequoiahospital.org](http://www.sequoiahospital.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Seton Medical Center

This emergency department is a full-service facility with limited psychiatric staff. Patients in need of a suicide risk assessment receive an assessment from an emergency department physician. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

1900 Sullivan Avenue  
Daly City, CA 94015  
(650) 992-4000 - Main  
(650) 991-6456 - Emergency  
(866) 899-9626 - Billing  
[www.seton.dochs.org](http://www.seton.dochs.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Seton Medical Center Coastside

This emergency department is a full-service facility with an on-call psychiatric consult. Patients in need of a suicide risk assessment wait for an on-call mental health professional to arrive at the hospital. Patients of all ages requiring voluntary or involuntary hospitalization are transferred to the nearest appropriate inpatient psychiatric ward. Patients 17 years old and younger are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

600 Marine Boulevard  
Moss Beach, CA 94038  
(650) 563-7100 - Main  
(650) 563-7107 - Emergency  
(866) 899-9626 - Billing  
[www.setoncoastside.org](http://www.setoncoastside.org)

### Services

- Adult, adolescent, and child evaluations

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Stanford Hospital

This emergency department is a full-service facility with on-site psychiatric consults. Patients in need of a suicide risk assessment are seen by resident and attending on-call psychiatrists. Adults requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient ward or are transferred to another psychiatric hospital, depending upon availability of beds and acceptance or nonacceptance of the patients' insurance. Patients 17 years old and younger are not admitted to Stanford Hospital. If hospitalization is required, they are transferred to a hospital with a specialized child and adolescent psychiatric unit. The emergency department provides outpatient referrals to patients released after evaluation.

### Contact

300 Pasteur Drive  
Palo Alto, CA 94305  
(650) 723-4000 - Main  
(650) 723-5111 - Emergency  
(800) 756-9000 - Billing  
[www.stanfordhealthcare.org](http://www.stanfordhealthcare.org)

### Services

- Adult, adolescent, and child evaluations
- Direct admission to hospital's adult inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Sutter Health Mills Health Center

This emergency department is a full-service facility with a specialized on-site Psychiatric Emergency Services unit (PES). Patients in need of a suicide risk assessment bypass the general emergency department. They proceed directly to the separate PES waiting room. A psychiatric nurse evaluates all patients. Patients deemed to be at risk of suicide may remain voluntarily or involuntarily in the PES for an unlimited amount of time. Patients requiring voluntarily or involuntarily inpatient hospitalization are either admitted to the hospital's inpatient psychiatric unit or are transferred to another hospital, depending upon age, availability of beds, and acceptance or nonacceptance of the patients' insurance. (Continued on next page.)

### Contact

1501 Trousdale Drive  
Burlingame, CA 94010  
(650) 696-5400 - Main  
(650) 696-5915 - Psych. Emergency  
(855) 398-1633 - Billing Dept.  
[www.mills-peninsula.org](http://www.mills-peninsula.org)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult and adolescent inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.

## Sutter Health Mills Health Center (Continued)

Adolescent patients 13 years old to 17 years old requiring voluntarily or involuntarily inpatient hospitalization may be admitted to the hospital's adolescent inpatient psychiatric unit. Children 13 years old and younger are not admitted to Sutter Health Mills-Peninsula Medical Center's inpatient ward. If hospitalization is required, they are transferred to a hospital with a specialized child psychiatric unit. The PES provides outpatient referrals for patients released after evaluation or after a holding period.

### Contact

1501 Trousdale Drive  
Burlingame, CA 94010  
(650) 696-5400 - Main  
(650) 696-5915 - Psych. Emergency  
(855) 398-1633 - Billing Dept.  
[www.mills-peninsula.org](http://www.mills-peninsula.org)

### Services

- Adult, adolescent, and child evaluations
- Specialized Psychiatric Emergency Services (PES)
- Direct admission to hospital's adult and adolescent inpatient psychiatric ward

Some government and commercial insurances accepted. Contact billing office for up-to-date information.